



PARENT

FAQ



9:00am
10:45am

HOW DO I CHECK MY CHILD IN?

Download the Church Center App by scanning this QR code! With this app, you will print your child's name badge and receive your security tag. Please keep ahold of this or keep your phone with you, as you'll need this security tag for checking your child out of their small group room.



I WANT MY CHILD IN THE SAME ROOM WITH A SIBLING/FRIEND EVEN THOUGH THEY'RE NOT THE SAME AGE. CAN YOU MAKE AN EXCEPTION?

We have created an environment that is focused on building relationships in similar age settings. For this reason, we keep all children in the small group that corresponds to their grade in school.

**CONTACT US AT
ANYTIME!**

Pastor Jen

jenc@hpcc.cc

FAQ

WHAT HAPPENS IF THERE IS AN EVACUATION?

Your child will be taken to the southeast or southwest corner of the parking lot right outside of the Kids Min area. You will be able to pick up your child as soon as a Kids Ministry staff member has let small group leaders know the situation is safe. You will need your child's security tag to pick them up like normal.

WHAT DO I DO IF MY CONTACT INFORMATION CHANGES?

Please let one of our HP Kids staff members know at the time of check in, and we will assist you in updating your information.

What is a small group leader?

HP Kids believes that every child is more likely to develop a life-long faith if they have adults who know them and a place to belong. Our Small Group Leaders are volunteers trained to build relationships with your child, connect with parents, and make children feel known every week.



HOW DO I KNOW MY CHILD IS SAFE?

Your child's safety is our top priority. All of our volunteers have been background checked, trained, and approved to work with kids. Also, when you checked in today, you received a security tag. You'll present this security tag when you pick up your child. No child is released without a matching tag. If we need you, we will flash your child's security tag on the LCD screens in the Sanctuary and Atrium. If this happens, please proceed to your child's room.

AS A PARENT, CAN I GO INTO THE ROOM?

To ensure the safety of all children in HP Kids, the only adults allowed in the rooms are trained and background checked HP Kids leaders with ID-badges.

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